



# Customer Service: Handling Abusive Customers

Course completed by Muriel Arce  
Apr 11, 2024 at 08:14PM UTC • 36 minutes

Top skills covered

De-escalation

A handwritten signature in black ink that reads "Dan Rodnitzky".

Head of Content Strategy, Learning



Certificate ID: 56540851e0a7201fb85ddb7c6d4cb75a15dfb5852e6b6e3715ee2e11895e6d36